

# TECNO NEWS

Special edition

## KEYPAD CLEANING RECOMMENDATIONS

COVID-19 has fundamentally changed much of how we live and work right now. However, the health and safety of our associates, customers and communities remains our top priority.

A good practice to limit the spread of the virus is cleaning the surfaces, and among them, cleaning the safelock keypad is a very important operation since more people can use it.

Here are some precautions to perform a correct cleaning.

Our keypads are not IP-rated against dust and humidity and therefore detergents and/or disinfectants should not be sprayed directly on the product.

The safelock keypad can be cleaned/disinfected by using a clean cloth or a paper towel moistened with any household or commercial cleaner normally used for the cleaning of standard computer keyboards (not IP rated models).

Do not over-moisten the cloth such that liquid could run out or be squeezed out.

Alternatively, you can use moist disinfecting wipes designed for the cleaning of standard computer keyboards.

Using the moistened cloth or the disinfecting wipes, gently wipe the keypad in any area considered a touchpoint paying particular attention to not touch any electrical connectors that may be exposed such as audit or programming ports or dallas key reader.

If you have any further questions, please do not hesitate to contact us.